



Computer System Upgrade

Reminder

September 30th – October 4th, 2022

Just a reminder, we will be going through a computer system upgrade after the close of business on Friday, September 30th through Tuesday morning, October 4th, 2022. **Please plan ahead!** While the upgrade is taking place, many of our systems and services will be unavailable. Below is a time-line that will help you plan ahead to avoid any inconveniences.

	FRIDAY	SYSTEM UPGRADE WEEKEND		MONDAY	TUESDAY
	Sept 30th	Oct 1st	Oct 2nd	Oct 3rd	Oct 4th
OPERATIONS					
Branches	Normal Hours	Unavailable	Unavailable	Unavailable	Normal Hours
Drive-Up	Normal Hours	Unavailable	Unavailable	Unavailable	Normal Hours
ATMs	Available ²	Limited ¹	Limited ¹	Limited ¹	Available
Night Drop Boxes	Available	Unavailable	Unavailable	Unavailable	Available
Call-24	Available ²	Unavailable	Unavailable	Unavailable	Available
e-Services					
Online & Mobile Banking (All Associated Services)	Available ²	Unavailable	Unavailable	Unavailable	Available
Mobile Check Deposit	Available ²	Unavailable	Unavailable	Unavailable	Available
Card Services					
Credit Cards	Available ³	Available ³	Available ³	Available ³	Available ³
Debit Cards	Available ³	Available ³	Available ³	Available ³	Available ³
Lost/Stolen Cards	Available	Available	Available	Available	Available

¹ATMs are available for withdrawals only. No deposits or inquiries.

²Only available until the close of business on Friday, September 30th.

³No transaction history will be available during this period of time. On October 4, 2022, all deposits will post first. Checks, ACH drafts and debits will be posted second. All transactions conducted during the upgrade will be dated effective October 1, 2022.

Use your Debit and/or Credit Cards up to your available balance, however there is a \$1,500 per day withdrawal security cap in place during this time.

If you have any questions, please visit or contact your nearest branch or our Member Service Center at 1-800-574-5626 or 208-523-1071. This information will be posted on our website for future reference.